

Adams, Candace R.

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massager

From: King, Valerie A.
Sent: Thursday, August 28, 2003 4:02 PM
To: Adams, Candace R.
Cc: Hayden, Angela D.; Roethig, Hans
Subject: FW: Guardian PA 4



PA#4 Monthly
Portal Maintenanc...

Candace:

Assuming that we would like to have the portal maintenance services available to us beginning in November 2003, we need to make some decisions around this proposed PA. Once you're back from vacation, let's discuss whether you, Angela or Hans have any questions about the proposed services so that we can move this forward.

Thanks,
Valerie

-----Original Message-----

From: King, Valerie A.
Sent: Tuesday, August 12, 2003 9:22 AM
To: Adams, Candace R.
Cc: Hayden, Angela D.; Roethig, Hans
Subject: Guardian PA 4

Candace:

Attached is the latest draft of Guardian's proposed PA 4 (Monthly Portal Maintenance Fees). They have revised it to remove Ralph Bobo's time; it is now only the fixed monthly fee. The outstanding questions from their side (which we can discuss on Wednesday) are:

-What is the timing for availability and use of either portal? There had been some suggestion that we would want the PM Management portal prior to the PMPREPSURVEY portal. This will have some bearing on whether we need to stagger the fee in some way.

- Do we have questions or issues around the proposed service levels/requirements in tables 1-6? If so, we may need to follow up with Todd Jenkins.

I also have a question about whether we really want to make the initial term of this PA for three years (into 2006) as they have drafted it.

Thanks,
Valerie